

Cepheus Pay Cookies Policy

Cepheus Payment CORP, operating as Cepheus Pay – cepheus-pay.ca

Last updated: July 2026

1. Who we are and what this policy covers

This Cookies Policy explains how Cepheus Payment CORP, operating as Cepheus Pay (“we”, “us”, “our”), uses cookies and similar technologies on cepheus-pay.ca and related pages we operate for our clients. It should be read together with our Privacy Policy, which explains how we handle personal information more generally.

2. The legal framework

Our use of cookies and similar technologies is governed by the Personal Information Protection and Electronic Documents Act (PIPEDA), Canada’s Anti-Spam Legislation (CASL) as it applies to tracking technologies, and, for residents of Québec, the Act respecting the protection of personal information in the private sector.

3. What are cookies and similar technologies?

Cookies are small text files placed on your device when you visit a website. They allow the website to recognise your device, remember your preferences and support functions such as secure login and web analytics. This policy also covers similar technologies that store or access information on your device, including tags, scripts and local storage, which we treat in the same way as cookies.

4. How we use cookies

Strictly necessary cookies.

These cookies are essential for the website to function – supporting security, page navigation and access to secure areas. They are set automatically and cannot be switched off.

Statistics (analytics) cookies.

We use analytics cookies to collect statistical information about how our website is used so that we can improve it – for example, which pages are visited, how long visits last and which browsers are used. The information is aggregated for reporting purposes, is not sensitive and is not used to build individual profiles or for advertising. On that basis, these cookies operate with your implied consent: by using our website after reading this notice, you accept them. You can object at any time,

simply and free of charge, through the Cookie Settings link available on every page, and we will stop the collection immediately.

Preferences (functionality) cookies.

These cookies remember choices you have made – such as your language or region – so that your experience feels more personalised when you return. They operate on the same basis as our statistics cookies, and you may switch them off at any time through Cookie Settings.

Marketing (advertising) cookies and profiling technologies.

Any technology that allows you to be identified, located or profiled for advertising purposes – including remarketing cookies – is deactivated by default and is used only with your express consent, given through our cookie banner. You can withdraw that consent at any time, as easily as you gave it, through Cookie Settings.

5. Managing your choices

A Cookie Settings link is available on every page of our website. From there you can switch off statistics and preferences cookies and give or withdraw consent for marketing technologies at any time. You can also control cookies through your browser settings, although blocking strictly necessary cookies may affect how the website functions. We designed this approach to keep your browsing uninterrupted while keeping you in full control.

6. Third-party content and social media

Our website contains links to our pages on LinkedIn, Facebook and X. If you follow these links, the relevant platform may set its own cookies on your device. We do not control these cookies, and we encourage you to review the cookie and privacy policies of those platforms.

7. Cookies we set

Cookie / technology	Provider	Category	Purpose	Duration
Google Tag Manager (GTM-KRMXN32Q)	Google	Statistics	Loads and manages our measurement tags; does not itself store advertising identifiers	Session

_ga	Google Analytics	Statistics	Distinguishes visitors to produce aggregate usage statistics	2 years
ga*	Google Analytics	Statistics	Maintains session state for aggregate usage statistics	2 years
Preference storage	Cepheus Pay	Preferences	Remembers settings such as language or region	12 months
Security / session cookies	Cepheus Pay	Strictly necessary	Supports secure login, navigation and fraud prevention	Session

8. Your rights and how to complain

You may request access to, or correction of, personal information we hold about you, and you may withdraw your consent to non-essential cookies at any time. These rights, and how to exercise them, are described in our Privacy Policy. If you have a concern about our use of cookies, please contact our Privacy Officer first so that we can help. You also have the right to complain to the Office of the Privacy Commissioner of Canada (priv.gc.ca) and, for residents of Québec, to the Commission d'accès à l'information du Québec.

You can always contact us via privacy@cepheus-pay.ca.

9. Changes to this policy

We may update this Cookies Policy from time to time, for example to reflect changes in the law, in regulatory guidance or in the technologies we use. The current version, with its effective date, will always be available on this page.

10. How to contact us

If you have any questions about this Cookies Policy or about how we use cookies, please contact us at privacy@cepheus-pay.ca.

Cepheus Payment CORP, operating as Cepheus Pay, is a Registered Payment Service Provider under the Retail Payment Activities Act (RPAA), supervised by the Bank of Canada, authorised by the Financial Transactions and Reports Analysis Centre of Canada (FINTRAC) as a Money Services Business – Registration No. M21248559. Company No. BC1283194. 400–319 W Hastings Street, Vancouver, British Columbia, Canada V6B 1H6. Cepheus Pay is not a bank.